Manage Payment Methods

If your childcare provider allows you to pay invoices online, you can pay invoices with your credit card, or you can pay invoices via ACH with your bank account. Click a link below to jump to a specific account type.

Manage Bank Accounts

Adding a bank account to KidKare allows you to set up one-time or recurring ACH payments. This authorizes your bank to quickly send money from your account to pay your invoices, eliminating the need for paper checks and cash payments. This payment method is referred to as an ACH payment. Paying your invoices with ACH can save you money, as the processing fees charged for this method of payment are typically less than the ones charged for using a credit/debit card.

1. Log in to **app.kidkare.com**. Your daycare center should have sent you a welcome email that allows you to create an account. If you have not received this invitation, contact your daycare center.
2. From the menu to the left, click **Payment Settings**.
3. Click **Accounts**. The Accounts page opens.

Add Bank Account

When you add a bank account, Stripe, the service that processes online payments, will make two small deposits into your account. You have to enter these amounts to verify your bank account. Ensure that all information you enter is accurate.

1. Click **Add Account** in the **Bank Account** section. The Add Bank Account pop-up opens.
2. Click the **Name on Account** box and enter your full name as it appears on your bank account.
3. Click the **Routing Number** and enter the routing number for your bank account.
4. Click the **Account Number** box and enter your full bank account Number.

5. Click **Continue**. The Pending Verification message displays. Your bank account is at Pending status until you receive the two small deposits from Stripe. Once you receive these deposits, continue to the **Verify a Bank Account** heading, below.
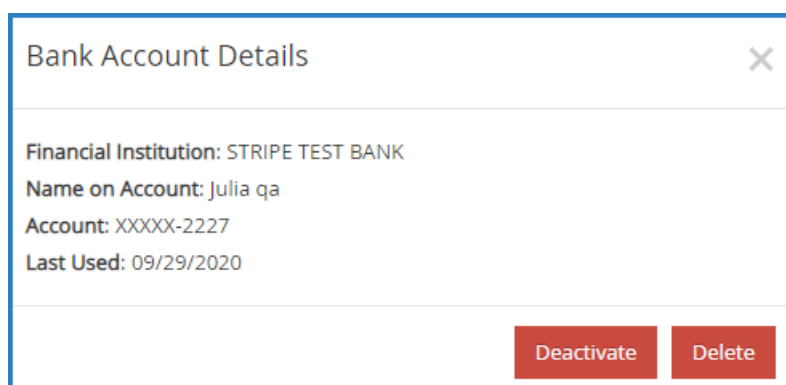
Verify a Bank Account

Once you receive two small deposits from Stripe, return to the Accounts page to verify your pending bank account.

1. On the Accounts page, click the pending bank account. The Account Verification pop-up opens.
2. Click the **Deposit 1** and **Deposit 2** boxes and enter the deposit amounts as shown in your bank transaction log.
3. Click **Verify Account**. If the amounts entered match what is shown on your bank account, the **Success** message displays and you can now use your bank account to pay invoices.

Deactivate a Bank Account

Deactivate bank accounts you are no longer using.

1. On the Accounts page, click the bank account to change. The Bank Account Details pop-up opens.
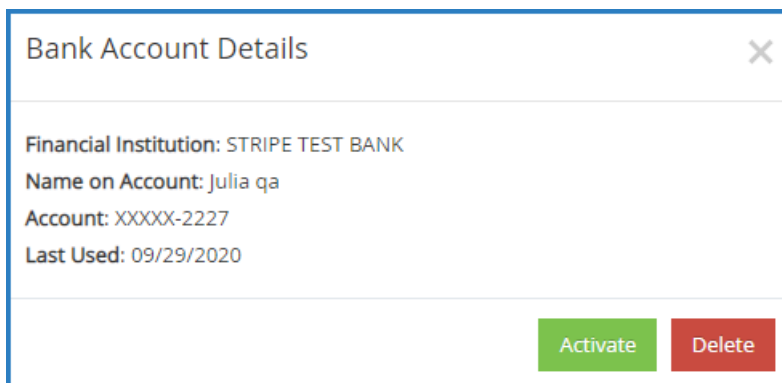

2. Click **Deactivate**. The account is set to Inactive status.

Reactivate a Bank Account

You can reactivate an inactive bank account at any time.

1. On the Accounts page, click the inactive bank account to change. The Bank Account Details pop-up opens.
2. Click **Activate**. The account is set back to Active status.

Delete a Bank Account

To delete a bank account:

1. On the Accounts page, click the bank account to remove. The Bank Account Details pop-up opens.

2. Click **Delete**.
3. At the Are You Sure prompt, click **Yes**.

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Manage Credit Cards

Adding credit cards to KidKare allows you to use cards for one-time or recurring invoice payments.
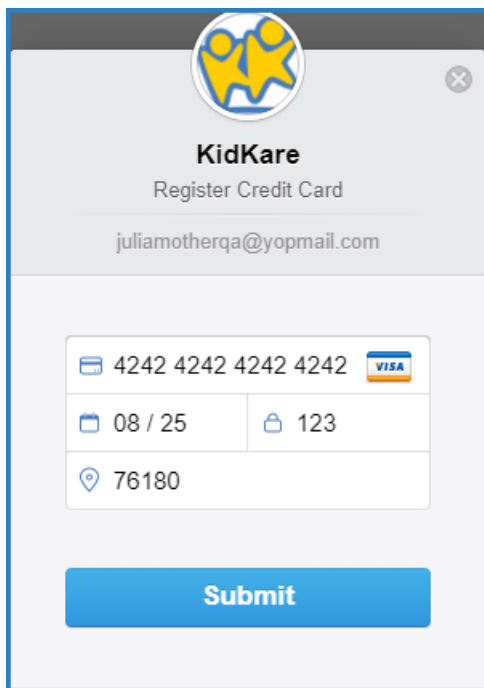
1. Log in to **app.kidkare.com**. Your daycare center should have sent you a welcome email that allows you to create an account. If you have not received this invitation, contact your daycare center.
2. From the menu to the left, click **Payment Settings**.
3. Click **Accounts**. The Accounts page opens.

Add a Credit Card

1. Click **Add Account** in the **Credit Card Accounts** section. The Register Credit Card pop-up opens.
2. Click the **Card Number** box and enter your credit card number exactly as it appears on the card.
3. Click the **MM/YY** box and enter the expiration month and year for the card.
4. Click the **CVC** box and enter the CVC for your card. You can find this three-digit code on the back of most

major credit cards. If this is an American Express card, the CVC is the four-digit number on the front of the card.

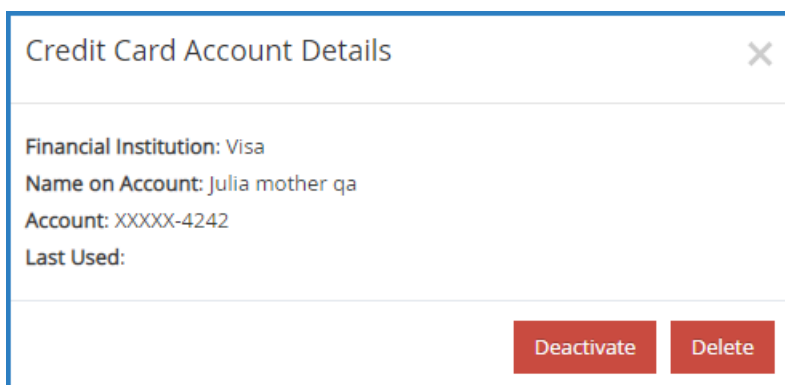5. Click the `Zip Code` box and enter your billing zip code.

6. Click **Submit**.

Deactivate a Credit Card

You can deactivate credit cards that you are no longer using.

1. On the Accounts page, click the credit card to change. The Credit Card Account Details pop-up opens.
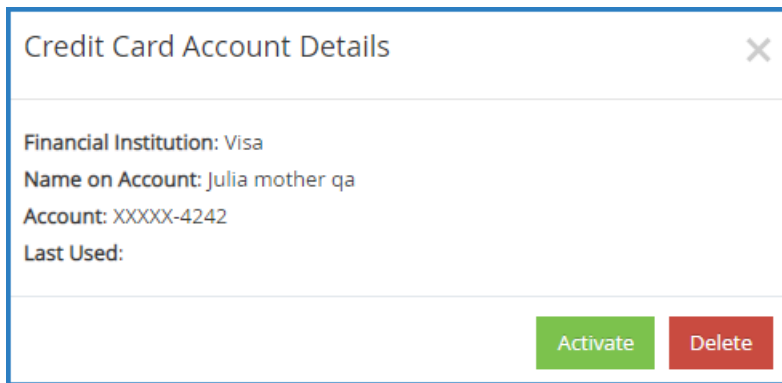

2. Click **Deactivate**. The card is set to Inactive status.

Reactivate a Credit Card

You can reactivate an inactive credit card at any time.

1. On the Accounts page, click the inactive credit card to change. The Credit Card Account Details pop-up opens.

Credit Card Account Details

Financial Institution: Visa
Name on Account: Julia mother qa
Account: XXXXX-4242
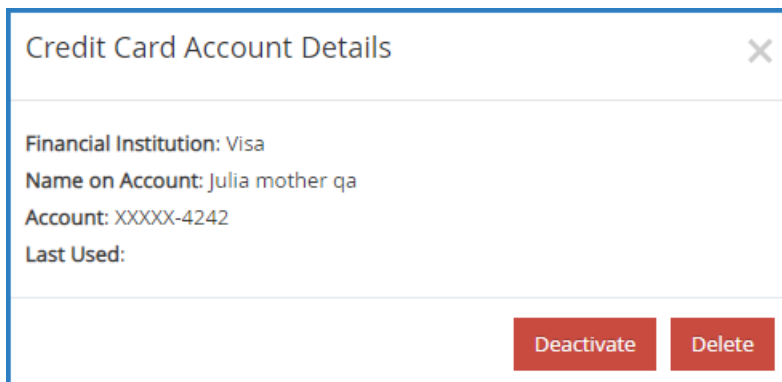Last Used:

Activate   Delete

2. Click **Activate**. The card is set back to Active status.

Delete a Credit Card

To delete a credit card:

1. On the Accounts page, click the credit card to change. The Credit Card Account Details pop-up opens.

Credit Card Account Details

Financial Institution: Visa
Name on Account: Julia mother qa
Account: XXXXX-4242
Last Used:

Deactivate   Delete

2. Click **Delete**.
3. At the Are You Sure prompt, click **Yes**.

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