What is Observer Mode?

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Last Modified on 12/19/2023 10:15 am

Observer Mode gives sponsors the ability to login to **KidKare** and observe each site in a "view only" mode. This feature can be used to help with the following:

- Train site staff
- Troubleshoot with your sites
- · See the last time sites logged in
- · See last claim date
- · See last review date
- · Check in on their center usage as needed.

For sponsors who are currently using MInuteMenuCX, you can still login to KidKare using your CX credentials.



